



## GlobalNET General User Guide

GlobalNET is a U.S. Department of Defense (DoD) platform designed to facilitate education, information sharing and collaboration. All NESAC Center participants will receive GlobalNET accounts during their seminar. Through GlobalNET, participants will have access seminar materials and the NESAC Center research library. Participants who achieve alumni status will have continued access to GlobalNET after the seminar is complete. In addition to seminar materials and the research library, alumni will also have access to the private alumni group and the Learning Management System (LMS). This document provides instructions on how to log in to GlobalNET, change your password, update your profile, navigate the site, and get help.

### Sections:

1. [How to Log In to GlobalNET \(Pages 1-3\)](#)
2. [How to Change Your Password \(Pages 3-5\)](#)
3. [How to Update Your Profile Information \(Pages 5-6\)](#)
4. [How to Access and Navigate Your Seminar Page \(Pages 6-12\)](#)
5. [How to Access and Navigate the Library \(Pages 13-15\)](#)
6. [How to Access and Navigate the Alumni Group \(Pages 15-20\)](#)
7. [How to Access and Navigate the Home Page \(Pages 21-24\)](#)
8. [How to Get GlobalNET Help \(Pages 24-26\)](#)

## 1. How to Log In to GlobalNET

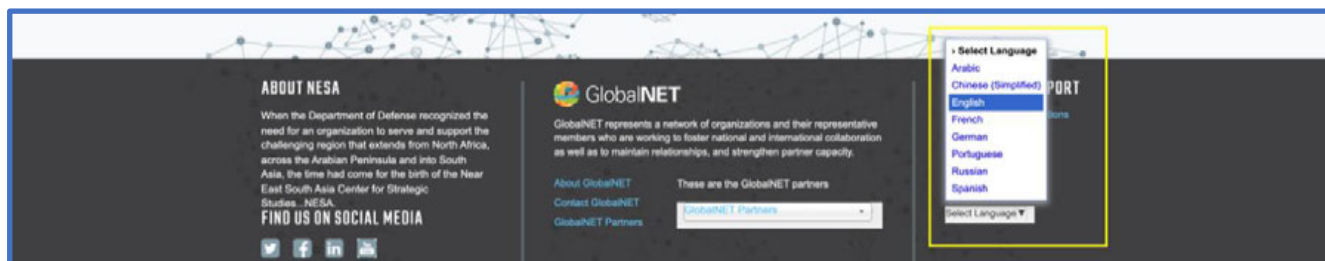
**Step 1:** Go to [www.globalnetplatform.org/nesa](http://www.globalnetplatform.org/nesa).

**Step 2:** If English is not your preferred language, select your preferred language by following these instructions:

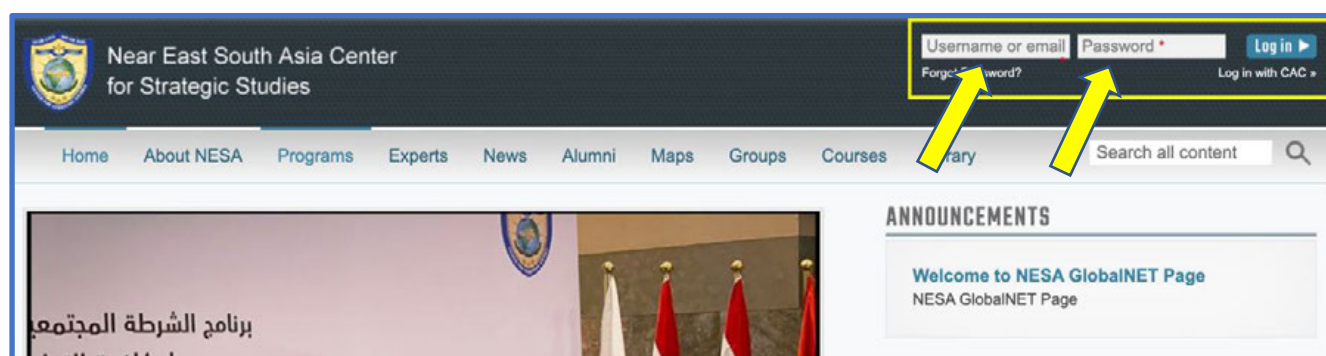
- a. Scroll down to the bottom of the page.
- b. In the lower right-hand corner, you will see a section labeled “**GlobalNET Support.**”



- c. Select your language in the drop-down menu.

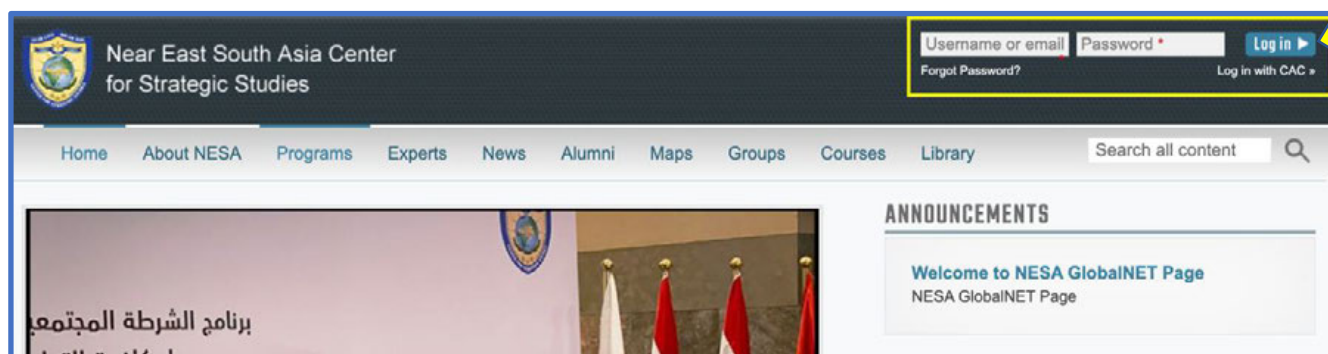


**Step 3:** Scroll back up to the top of the page. In the upper right-hand corner, enter your **email address** and **password**.



- Email address:** Use the **personal** email address you provided during registration for the NESAC Center program you participated in. *\*If you did not provide a personal email address, please use the work email you provided. If you did not provide either a personal or a work email, we are unable to create a GlobalNET account for you. \*Note: For future logins, you can enter your username instead of your email address. Your username will be provided to you by the NESAC Center.*
- Password:** **NESA@365** (You can change this after you log in). *\*Note: If you've previously logged in and forget your password, click the "Forgot Password?" button to reset it.*

**Step 4:** Click on the blue **"Log In"** button. *\*Note: If you have any trouble logging in, please contact us at [admin@nesa-center.org](mailto:admin@nesa-center.org).*





**Step 5:** Read the Terms and Conditions.

The screenshot shows the website's header with the logo and navigation menu. The main content area is titled "Terms and Conditions" and includes a "GlobalNET Platform Terms of Use" section. The text explains that the site is a U.S. Government Information System provided by the Defense Security Cooperation Agency (DSCA).

**Step 6:** Check the “Accept” box and click “Confirm.”

This close-up shows the "Accept Terms & Conditions of Use" checkbox, which is checked. Below it is a "CONFIRM" button. Two yellow arrows point to the checkbox and the button respectively.

## 2. How to Change Your Password

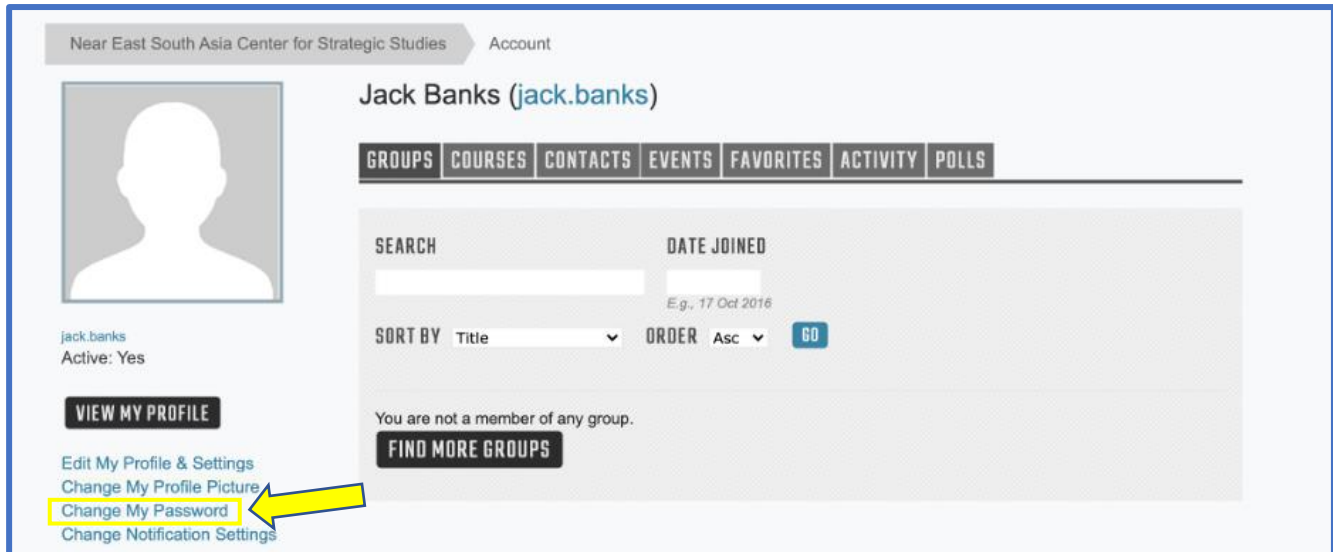
After you log in for the first time, you can change your password if you wish. Follow these instructions to change your password.

**Step 1:** In the upper right-hand corner, click on “My GlobalNET.”

The screenshot shows the user profile menu in the top right corner, with "My GlobalNET" highlighted by a yellow box and a yellow arrow. Below the menu is a notification banner with a green checkmark and two bullet points: "Please update your Country of Representation in your GlobalNET profile. Click here to access the Basic Info tab of your profile." and "You have achieved the Bronze badge for user participation".

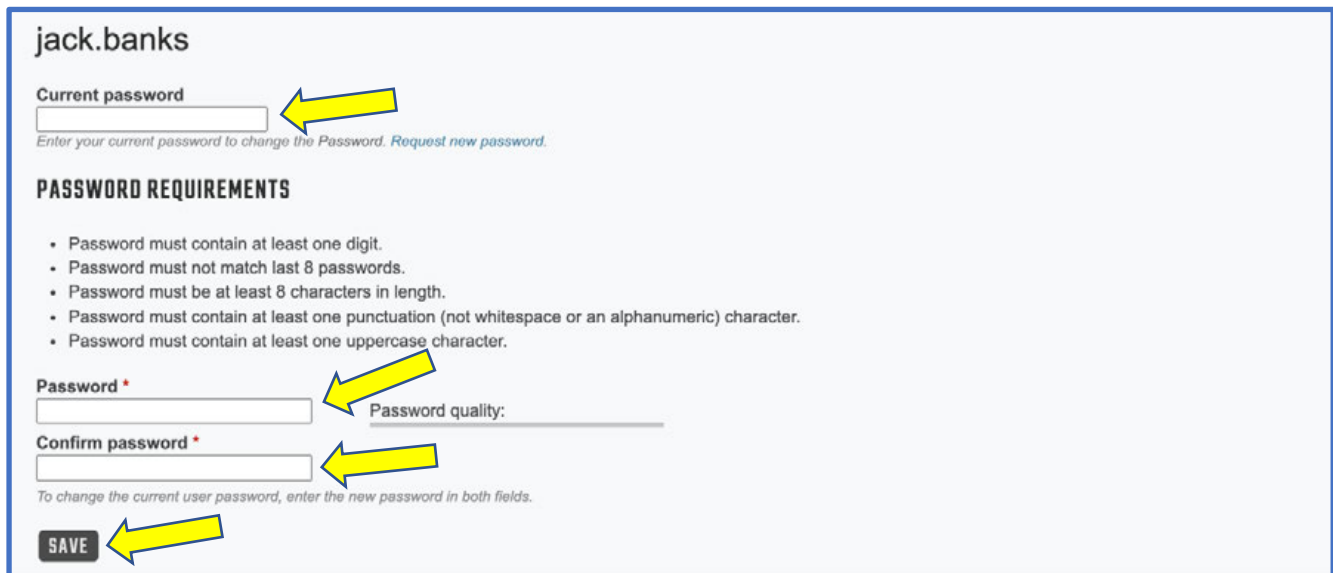


**Step 2:** On the left-hand side of your account page, click on “Change My Password.”

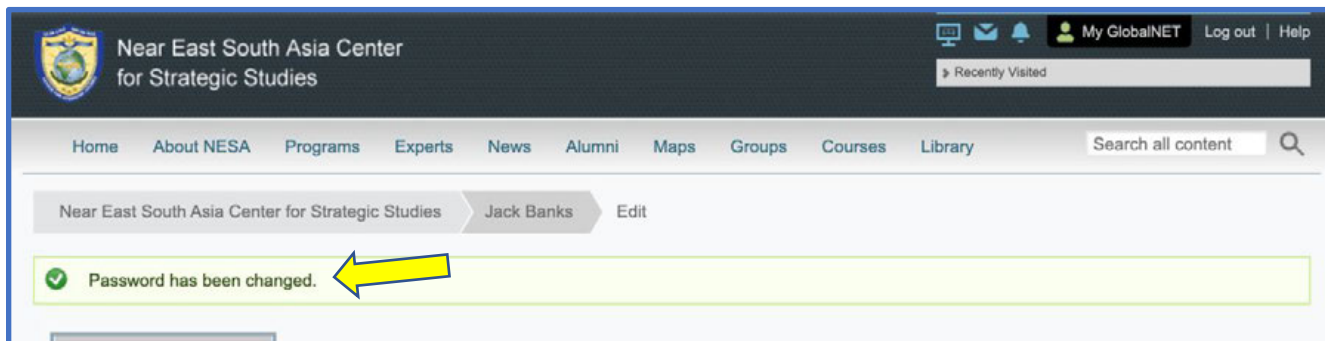


**Step 3:** Enter your current password (NES@365), then enter and confirm your new password. Note the password requirements:

- a. It must contain at least one number.
- b. It must not match the last 8 passwords.
- c. It must be at least 8 characters in length.
- d. It must contain at least one punctuation character (not whitespace or an alphanumeric).
- e. It must contain at least one uppercase character.



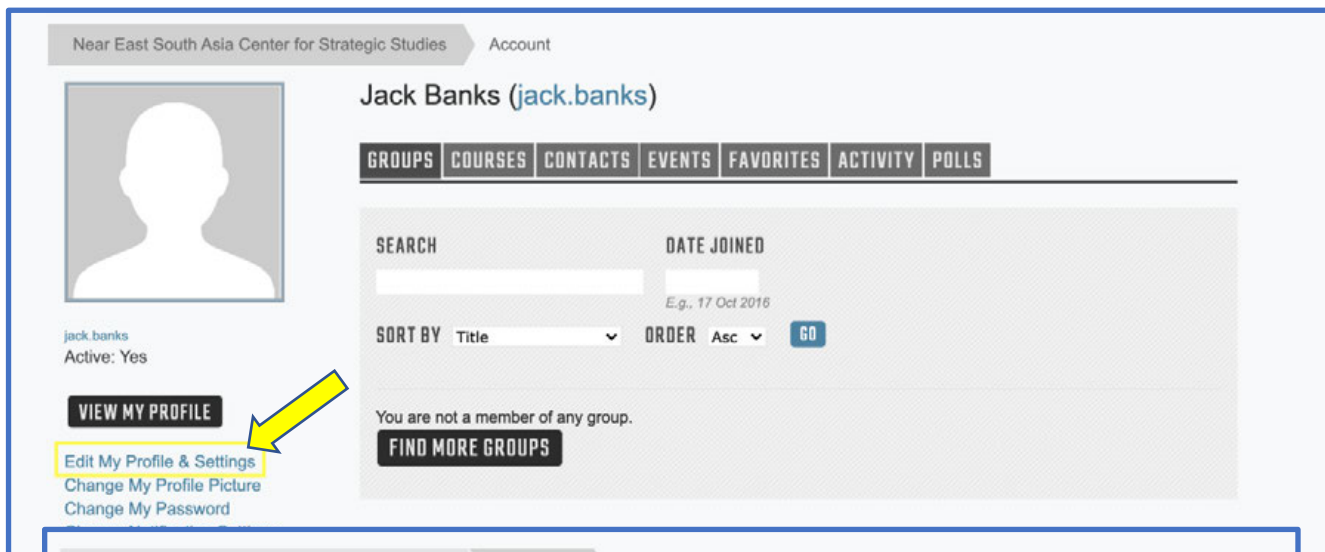
**Step 4:** Click on the “Save” button. You will see a green confirmation message after you successfully change your password.



### 3. How to Update Your Profile Information

You can upload a profile picture, add a short biography, and enter any employment or education information. This is voluntary. Follow these instructions to update your profile information.

**Step 1:** From your account page, click on **“Edit My Profile & Settings”** on the left-hand side to get to your profile page. If you’re already on your profile page, just click on the **“Basic Info”** tab.





- a. Add a profile picture by clicking on the “Choose File” button under “Upload Picture.”



- b. Under each tab, enter any other information you wish to showcase on your profile.



- c. If you enter information under a tab, be sure to save it by clicking on the “Save” button at the bottom of the page.

#### 4. How to Access and Navigate Your Seminar Page

On your seminar page, you can view/download relevant seminar information, including the agenda, photos, readings and speaker presentations. You can also connect with the course director and fellow participants. Follow these instructions to access and navigate your seminar page.

**Step 1:** To get to your seminar page(s), click on the “Courses” tab at the top of the page.



Near East South Asia Center for Strategic Studies

My GlobalNET Log out Help

Recently Visited

Home About NESAS Programs Experts News Alumni Maps Groups **Courses** Library

Search all content

**Step 2:** Your seminar page(s) will be listed on the next screen. Click on the seminar page you want to access.

Home About NESAS Programs Experts News Alumni Maps Groups Courses Library Search all content

Near East South Asia Center for Strategic Studies Search course content

Search

Search all content GO

You are searching for content. Looking for GlobalNET members?

Show results for

REFINE BY

- Type
- Topic
- Language
- Region
- Country

Showing 1 - 25 of 52 results

**International Military Officers' Forum: The Biden Administration and Global Security - January 2023**

Course created on 12/27/2022 - 16:23 by Gillian Hurtt (gillian.hurtt) in NESAS  
This group is moderated; membership requests must be approved by a group admin.

Seminar Description Navigating this Page To see the schedule for the seminar, either download the agenda or click on each day's session under the Syllabus tab. Click on the Posts tab to view and/or comment on current posts, or add a new post. Feel free to discuss topics...  
Read more...

**Executive Seminar: Maritime Security in the NESAS Region and Beyond - January/February 2023**

Course created on 12/14/2022 - 09:45 by Gillian Hurtt (gillian.hurtt) in NESAS  
This group is moderated; membership requests must be approved by a group admin.

**Step 3:** View the elements on the seminar page, including the seminar description, recommended links, and seminar leadership. When you scroll down, you'll see several tabs: **Syllabus, Posts, Participants, Presenters, and Files.**

Executive Seminar: Strategic Power Competition in a Multipolar World - December 2022



**RECOMMENDED LINKS**

- NESAS Center Library
- NESAS Center Alumni Group
- NESAS Center Website
- NESAS Center Facebook
- NESAS Center Alumni Private Facebook Group (Request to Join)
- NESAS Center Twitter
- NESAS Center YouTube
- NESAS Center LinkedIn
- NESAS Center Media & Communications YouTube Video
- GlobalNET Support

**COURSE LEADERSHIP**

**COURSE DIRECTOR:**

 **Michael Sharnoff**  
Associate Professor  
Near East South Asia Center for Strategic Studies  
United States  
Contact

**Seminar Description**

Increasingly, countries are including "great power competition" or "strategic power competition" in their respective national security documents. The US is no exception. This is a well-known concept in the NESAS region and one that has been studied by policy and academic experts alike. The reality is that the security of the Middle East, North Africa, South and Central Asia is not just about large outside powers, but also the ability of countries to project their power. This seminar will be an opportunity for



- a. Under the **Syllabus** tab, view or download the seminar agenda by clicking on the PDF file for your language.

The screenshot shows the 'SYLLABUS' tab selected. Underneath, there are three PDF icons labeled 'ENGLISH AGENDA', 'ARABIC AGENDA', and 'RUSSIAN AGENDA'. A yellow arrow points to the 'ARABIC AGENDA' icon. Below these are 'SESSIONS' listed by date from Monday, 5 December to Friday, 9 December, each with a right-pointing arrow icon. On the right side, there are three staff profiles: Owen Cox (Participant Programs Assistant), Emily Santucci, and Kathryn Pearce (Academic Specialist/Registrar Manager).

- i. View the schedule for each day under “Sessions” by clicking on the day, and then the “>” arrow to expand it.

The screenshot shows the 'SESSIONS' tab selected. The 'Monday, 5 December' session is expanded, showing a schedule from 0600 to 0630 for an 'Online Check in, Coffee Networking Session' and from 0630 to 0640 for a 'Course Director's Welcome' by Dr. Michael Sharnoff. A yellow arrow points to the 'Monday, 5 December' session header. The right side of the page shows the same three staff profiles as the previous screenshot.

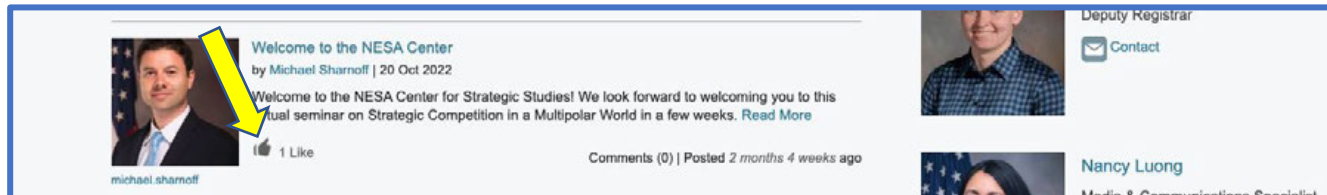
- b. View posts from the course director and supporting staff under the **Posts** tab.
  - i. Click on the “Add New Post” button to add a new post.

The screenshot shows the 'POSTS' tab selected. A prominent 'ADD NEW POST' button is visible with a yellow arrow pointing to it. Below the button are sorting options: 'Sort by Date | Person | Most Comments'. A recent post is displayed with a thumbnail of Christopher Muller, titled 'Executive Seminar: Strategic Power Competition in a Multipolar World' by Christopher Muller | 20 Dec 2022. The post text describes an executive seminar held from December 5-16, 2022. The right side of the page shows the three staff profiles.

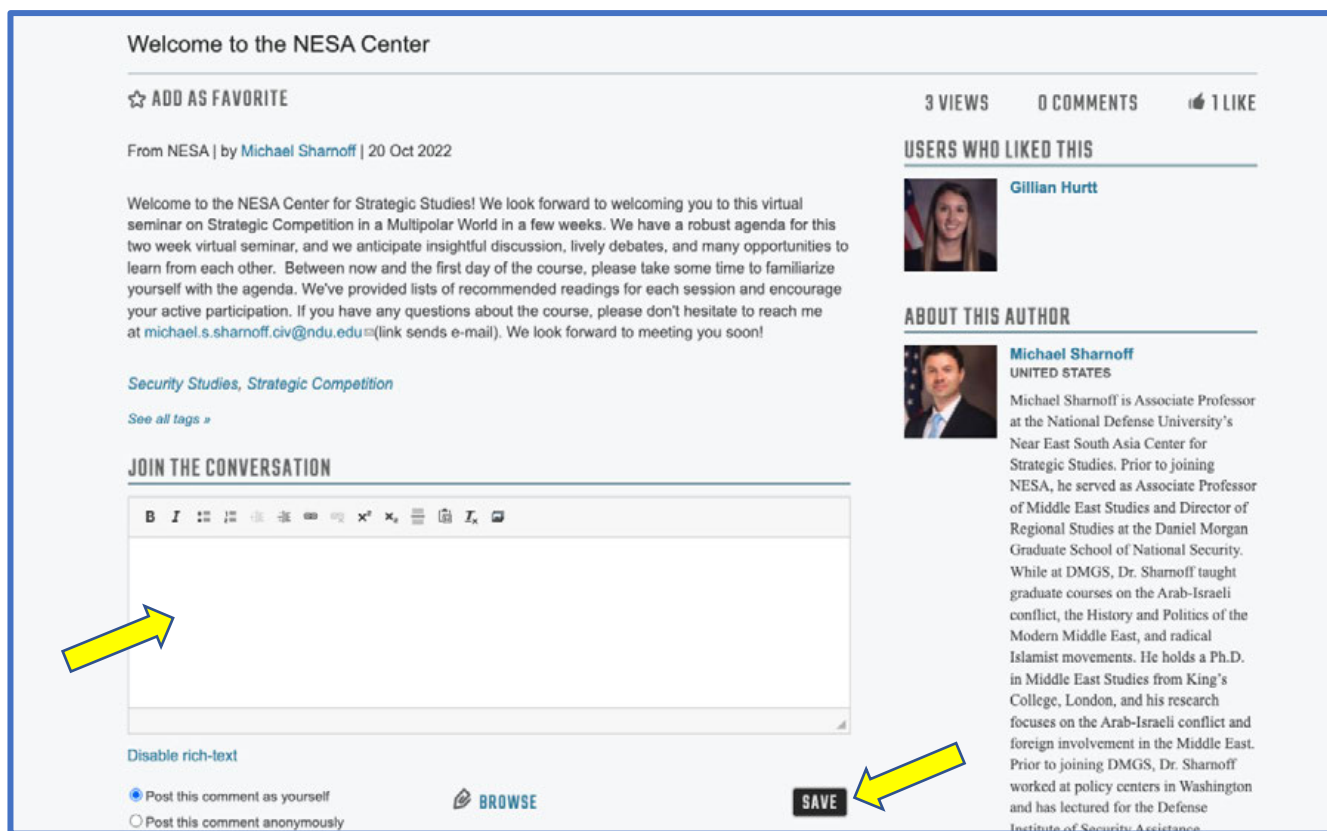




ii. Click on the thumbs up icon to “like” a post.



iii. To comment on a post, click on it. Then, in the “Join the Conversation” text box, type your comment, and click “Save.”



- c. See your fellow seminar participants under the **Participants** tab.
  - i. To send a contact request to other participants, click on the “**Add Contact**” button under their name. This is similar to a friend request on Facebook.



SYLLABUS POSTS **PARTICIPANTS** PRESENTERS FILES

Displaying 1 - 47 of 47 Participants

SEARCH  ROLE Student SORT BY Last Name

---

Egypt **ADD CONTACT**

Egypt **ADD CONTACT**

Yemen **ADD CONTACT**

ii. On the next screen, click on the “Send” button.

Near East South Asia Center for Strategic Studies Request Contact

## Request Contact

Are you sure you want to send a new Contact request to [Name] ?

**SEND** **CANCEL**

- d. See which NESAS Center faculty and staff are presenting during the seminar under the **Presenters** tab.
  - i. To send a direct, private message to a NESAS Center faculty or staff member, click on the “Contact” button under their name.

SYLLABUS POSTS PARTICIPANTS **PRESENTERS** FILES

Displaying 1 - 13 of 13 Presenters

SEARCH  SORT BY Last Name Asc

---

Gawdat Bahgat **Contact**

Dan Curfiss **Contact**

Professor David Des Roches  
Professor of Practice  
Near East South Asian  
Center for Strategic Studies



- ii. It will automatically compose a direct message for you with the recipient’s username in the “To” field. Enter a subject in the Subject field. Enter your message in the Message field, and click on the “Send Message” button.

Near East South Asia Center for Strategic Studies > Messages > Write new message

Write new message to **XXXXXXXXXX**

To \*

XXXXXXXXXX

- Start typing a username to write a message to another GlobalNET member.
- Type the word "contacts" to send a message to all of your GlobalNET contacts.
- If you manage a group on GlobalNET and want to send a message to all members of your group, enter the name of the group.
- Separate multiple recipients with commas.

Subject \*

Message

Rich text editor toolbar: B, I, Bold, Italic, Bulleted list, Numbered list, Indent, Outdent, Undo, Redo, Link, Unlink, Text color, Background color, Source code, Full screen, Print, Help.

Disable rich-text

SEND MESSAGE

- e. View and/or download documents under the **Files** tab.
  - i. Click on the “Seminar Materials” folder.

SYLLABUS | POSTS | PARTICIPANTS | PRESENTERS | **FILES**

Title ▲	Created	Modified	Subfolders
Seminar Materials	10/17/2022 - 11:06	10/17/2022 - 11:06	<ul style="list-style-type: none"><li>Agenda</li><li>Readings</li><li>Speaker Presentations<ul style="list-style-type: none"><li>Arabic</li><li>English</li><li>Russian</li></ul></li><li>Yearbook</li></ul>



ii. On the next page, click on the folder you want to access.

## Seminar Materials

View/download seminar materials here.

- Agenda
- Readings
- Speaker Presentations
  - Arabic
  - English
  - Russian
- Yearbook

iii. To view a file, click on it. It will open in a new tab. *\*Note: All files are in PDF format.*

## English

Speaker Presentations

### FILES

Select All

File Name	Date Created	File Size	
<input type="checkbox"/> session_02_case_study_china_payne_1.pdf	Dec 14, 2022	1.79 MB	Edit

iv. To download a file, click on the box next to it, and click on the “**Download Selected**” button at the bottom of the page.

## English

Speaker Presentations

### FILES

Select All

File Name	Date Created	File Size	
<input checked="" type="checkbox"/> session_02_case_study_china_payne_1.pdf	Dec 14, 2022	1.79 M	

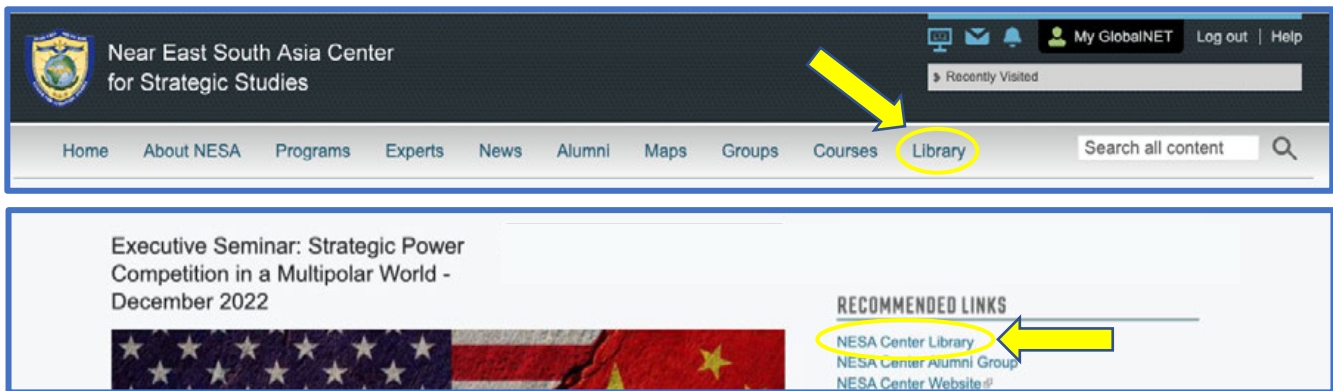
**DOWNLOAD SELECTED**



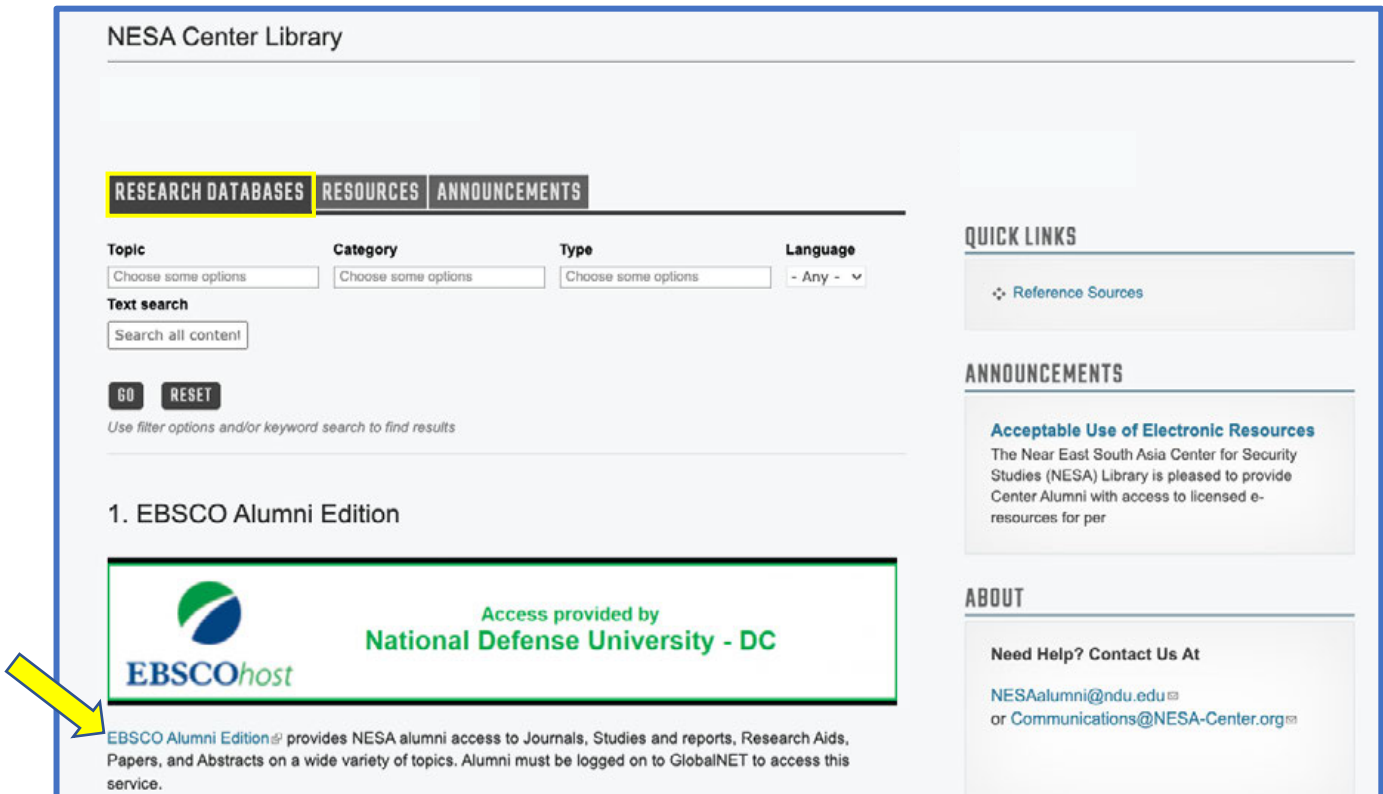
## 5. How to Access and Navigate the Library

The NESAS Center Library includes research databases, reference sources and think tank resources. The library consists of both free, open-source information and exclusive subscriptions through the National Defense University Library. Follow these instructions to access and navigate the library.

**Step 1:** To access the library, click on the “Library” tab at the top of the page. *\*Note: You can also get to it by clicking on the “NESAS Center Library” link under “Recommended Links” on your seminar page.*



- a. Under the “Research Databases” tab, access the research databases by clicking on the link under each image.





- b. To search for specific content, click in the “Topic,” “Category,” or “Type” fields and select an item (or multiple items) from the drop-down menu. *\*Note: If you start typing in the box, it will reduce the list for you.*

RESEARCH DATABASES RESOURCES ANNOUNCEMENTS

Topic: [dropdown menu with options: Background, Biography, Border Security, Business, Climate change]

Category: [Choose some options]

Type: [Choose some options]

Language: [- Any -]

- i. Select a language and enter any additional search keywords in the “Text search” field.

RESEARCH DATABASES RESOURCES ANNOUNCEMENTS

Topic: [Border Security x] Category: [Studies and reports x] Type: [Database x] Language: [English v]

Text search: [united states]

- ii. When you have entered all your search criteria, click on the “Go” button.

RESEARCH DATABASES RESOURCES ANNOUNCEMENTS

Topic: [Border Security x] Category: [Studies and reports x] Type: [Database x] Language: [English v]

Text search: [united states]

**GO** **RESET**

Use filter options and/or keyword search to find results



c. Under the “Resources” tab, you can access reference sources and think tank resources.

## 6. How to Access and Navigate the Alumni Group

When you complete a NESAS Center program, you will be added to the private alumni group. In the group, you can connect with fellow alumni, engage in dialogue and share resources and publications. You will also be added to your respective region and country subgroups. Follow these instructions to access and navigate the alumni group.

**Step 1:** To access the alumni group, hover your mouse over the “Alumni” tab at the top of the page, and click on “NESAS Alumni Group” in the drop-down menu. *\*Note: You can also get to it by clicking on “NESAS Center Alumni Group” under “Recommended Links” on the seminar page.*



**Step 2:** View the elements on the group page, including the group description, announcements, recommended links, and group leadership. When you scroll down, you'll see several tabs: **Posts**, **Files**, **Members**, **Subgroups**, and **Publications**.

NESA Center Alumni Group

Forming a community of over 12,000 Alumni from 138 countries, graduates of the NESAC are represented in most key ministries and ministerial departments across, and beyond, the Near East South Asia region. The NESAC Alumni network is comprised of security professionals from countries around the world, both within and outside of the NESAC region.

**ANNOUNCEMENTS**

- U.S. Department of Defense 2022 National Defense Strategy
- White House 2022 National Security Strategy

Have a question or comment about this Group? Let us know.

**SEND FEEDBACK**

**RECOMMENDED LINKS**

- a. Under the **Posts** tab, see posts from NESAC Center faculty or staff members.
  - i. Click on the **"Add New Post"** button to add a new post. It can be anything you'd like to share with fellow alumni.
  - ii. Click on the thumbs up button to "like" a post.
  - iii. Click on a post to comment on it, just like on your seminar page.

**POSTS** | FILES | MEMBERS | SUBGROUPS | PUBLICATIONS

**ADD NEW POST**

Sort by Date | Person | Most Comments

David.DesRoches

من هم أهم الأشخاص في عام 2022؟  
 by David Des Roches | 15 Jan 2023  
<https://www.annaharar.com/arabic/politics/international/europe/191220220...> [Read More](#)

0 Likes

Comments (0) | Posted 2 days 15 hours ago





- b. Under the **Members** tab, see your fellow alumni.
  - i. You can search for members by their name in the “**Keyword search**” box.
  - ii. Click on the “**Add Contact**” button under a name to request them as a contact, just like on your seminar page.

POSTS | FILES | **MEMBERS** | SUBGROUPS | PUBLICATIONS

Sort by  
Keyword search | Name | ORDER | Asc | GO

Pakistan | ADD CONTACT | Bahrain | ADD CONTACT | Sri Lanka | ADD CONTACT

- c. Under the **Subgroups** tab, all the regional subgroups are listed. These groups represent the regions NESAC alumni are from.
  - i. When you click on a regional subgroup, you’ll be redirected to that regional group page.

POSTS | FILES | MEMBERS | **SUBGROUPS** | PUBLICATIONS

Central Asia Region	Members: 500
East Asia and Pacific Region	Members: 72
Europe and Eurasia Region	Members: 374
Gulf Region	Members: 2229
Levant Region	Members: 1522



Central Asia Region



Have a question or comment about this Group?  
Let us know.

[SEND FEEDBACK](#)

This group is for NESAC Center Alumni representing countries in the Central Asia region, including Azerbaijan, Iran, Kazakhstan, Kyrgyzstan, Tajikistan, Turkmenistan, and Uzbekistan.


- ii. In the regional group, you can also see tabs including **Posts**, **Files**, **Members**, and **Subgroups**. The country groups are listed under the **Subgroups** tab of the regional group.

POSTS FILES MEMBERS **SUBGROUPS**

Azerbaijan	Members: 98
Iran	Members: 42

- iii. When you click on a country subgroup, you'll be redirected to that country group page, which also has **Posts**, **Files**, and **Members** tabs.

Azerbaijan



Have a question or comment about this Group?  
Let us know.

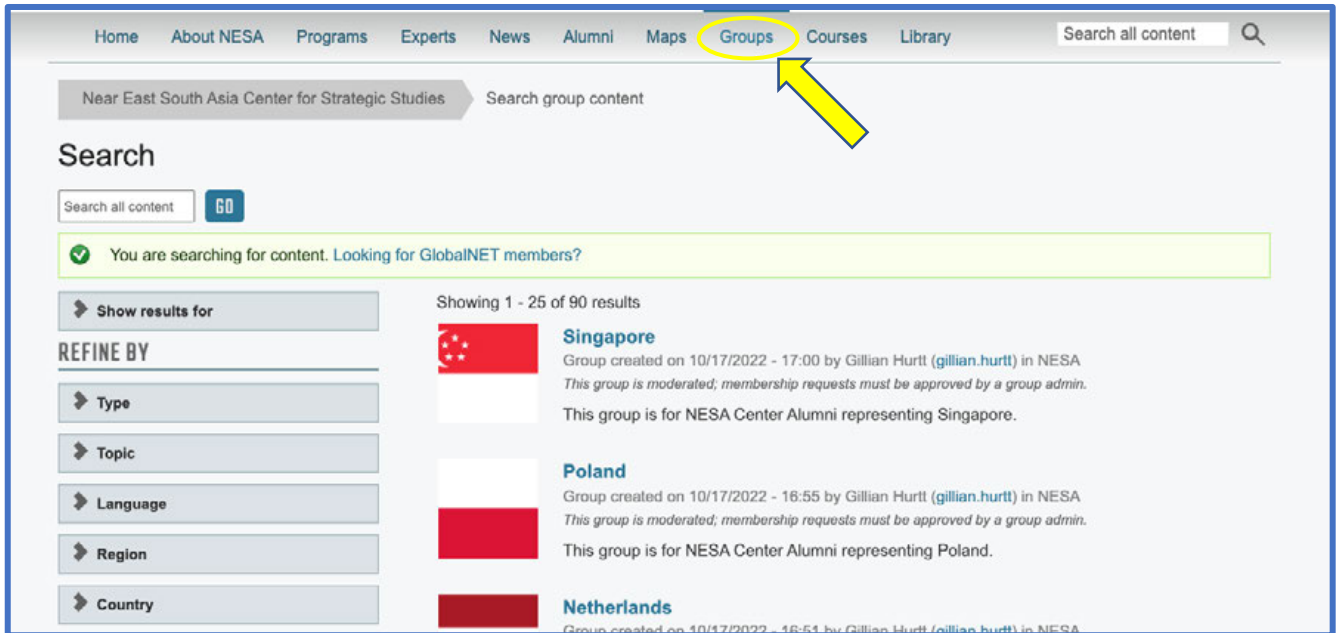
[SEND FEEDBACK](#)

This group is for NESAC Center Alumni representing Azerbaijan.

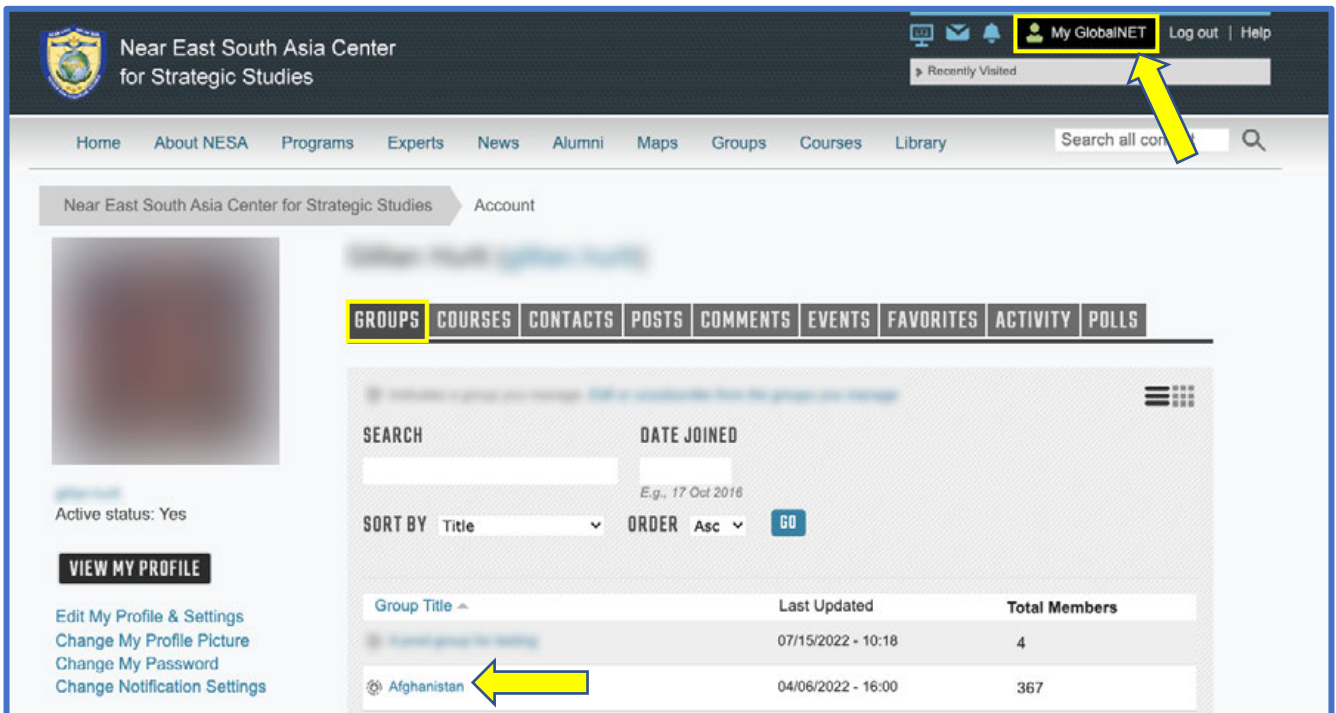
POSTS FILES MEMBERS



- d. You can see what groups you're a member of by clicking on the "Groups" tab at the top of the page.



- e. You also can see what groups and courses you're a member of on your account page.
  - i. Click on "My GlobalNET" at the top of the page to get to your account. On this page, you can see your groups listed. You can also see the courses you're a member of by clicking on the "Courses" tab.



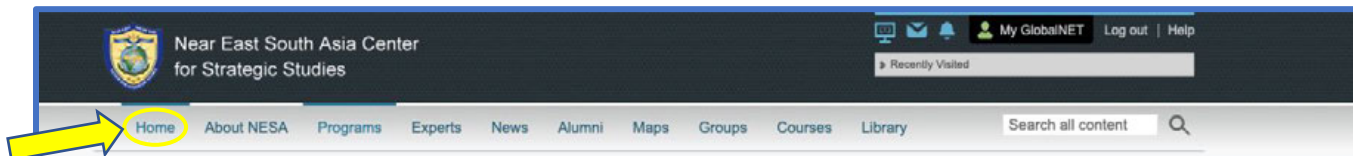




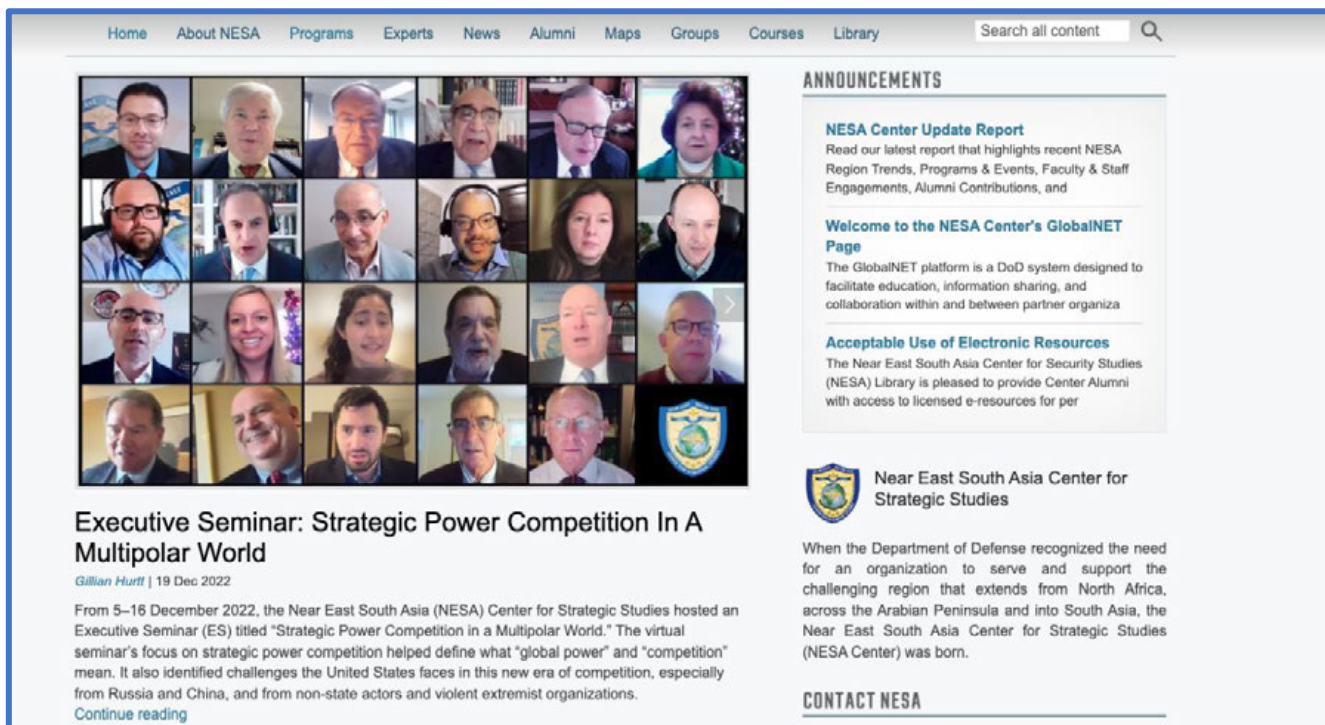
## 7. How to Access and Navigate the Home Page

The home page showcases the NESAS Center’s events, internal and external publications, contact information and Twitter feed. It also highlights what other regional centers are posting to their GlobalNET pages. Follow these instructions to access and navigate the home page.

**Step 1:** To get to the home page, click on the “**Home**” tab at the top of the page.



- a. Our most recent events are highlighted on a slideshow.
  - i. If you would like to read more about an event, click on it. You will be redirected to the full article. You can “like” and comment on these articles as well.



- b. When you scroll down, you’ll see several tabs on the left: **News, Publications, GlobalNET News, and Files.** On the right, you’ll see our contact information and Twitter feed.



i. Under the **News** tab, you'll see a list of all our events.

**NEWS** PUBLICATIONS GLOBALNET NEWS FILES

**Royal Jordanian National Defense College PME 2023 Planning Meetings**  
 by Gillian Hurtt | 21 Dec 2022  
 On 14 December 2022, the NESAC Center professional military education (PME) team met with leadership and the directing staff from the Royal Jordanian National Defense College (RJNDC) on their campus outside Amman, Jordan. [Read More](#)

101 VIEWS  
1 COMMENTS  
1 LIKE

**Uzbekistan Group Meetings**  
 by Gillian Hurtt | 20 Dec 2022  
 From 12–16 December 2022, the NESAC Center team of Dean Dr. Roger Kangas, Distinguished Professor Dr. [Read More](#)

91 VIEWS  
0 COMMENTS  
1 LIKE

Fort Lesley J. McNair  
 300 5th Ave SW  
 Washington, DC 20319-5066  
 202-685-4131 (Telephone)  
 202-685-4999 (Fax)  
[admin@nesa-center.org](mailto:admin@nesa-center.org)  
[NESAC Facebook Page](#)  
[NESAC YouTube Channel](#)  
[NESAC Twitter Feed](#)  
[NESAC LinkedIn](#)

**Tweets from @TheNESACenter** [Follow](#)

The NESAC Center Retweeted

ii. Under the **Publications** tab, you'll see a list of our internal and external publications.

**NEWS** **PUBLICATIONS** GLOBALNET NEWS FILES

**Atlantic Council Global Foresight 2023 Survey Results**  
 by Gillian Hurtt | 17 Jan 2023  
 The Atlantic Council's Scowcroft Center for Strategy and Security released the results of its Global Foresight 2023 Survey. [Read More](#)

22 VIEWS  
0 COMMENTS  
0 LIKES

**Human Rights Watch World Report 2023**  
 by Gillian Hurtt | 13 Jan 2023  
 Human Rights Watch released its annual review of human rights around the globe in its World Report 2023. [Read More](#)

41 VIEWS  
0 COMMENTS  
0 LIKES

Fort Lesley J. McNair  
 300 5th Ave SW  
 Washington, DC 20319-5066  
 202-685-4131 (Telephone)  
 202-685-4999 (Fax)  
[admin@nesa-center.org](mailto:admin@nesa-center.org)  
[NESAC Facebook Page](#)  
[NESAC YouTube Channel](#)  
[NESAC Twitter Feed](#)  
[NESAC LinkedIn](#)

**Tweets from @TheNESACenter** [Follow](#)

iii. Under the **GlobalNET News** tab, you'll see a list of events that we post and that other regional centers post to their GlobalNET pages.

**NEWS** PUBLICATIONS **GLOBALNET NEWS** FILES

**Atlantic Council Global Foresight 2023 Survey Results**  
 From NESAC | by Gillian Hurtt | 17 Jan 2023  
 The Atlantic Council's Scowcroft Center for Strategy and Security released the results of its Global Foresight 2023 Survey. [Read More](#)

22 VIEWS  
0 COMMENTS  
0 LIKES

**'We' over 'Me', Richard Sears Retires after 52 Years of Service**  
 From APCSS | by Dena Austria | 13 Jan 2023  
 Richard Sears, the Center's Dean of Admissions and Business Operations, retired on December 31, 2022. Sears served at the Center for over 20 years and previously for 30 years in the United States Navy. [Read More](#)

106 VIEWS  
0 COMMENTS  
4 LIKES

Fort Lesley J. McNair  
 300 5th Ave SW  
 Washington, DC 20319-5066  
 202-685-4131 (Telephone)  
 202-685-4999 (Fax)  
[admin@nesa-center.org](mailto:admin@nesa-center.org)  
[NESAC Facebook Page](#)  
[NESAC YouTube Channel](#)  
[NESAC Twitter Feed](#)  
[NESAC LinkedIn](#)

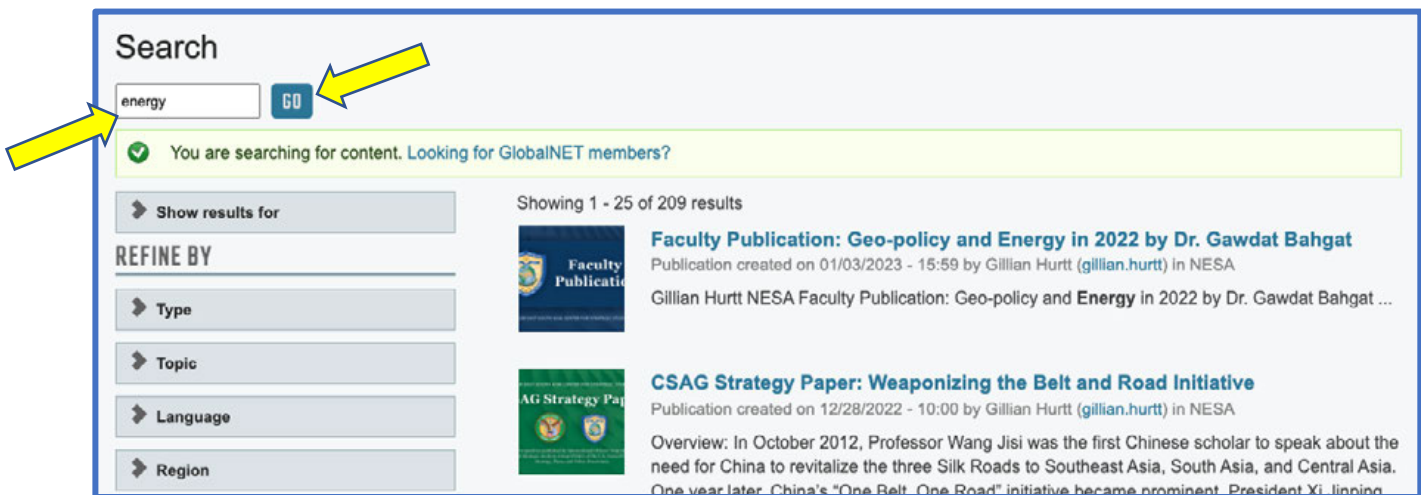
**Tweets from @TheNESACenter** [Follow](#)



- iv. To search for a specific article, click on the “**See all GlobalNET news**” button under the **GlobalNET News** tab.



- v. Type your search words into the box that says “**Search all content.**” Then click on the “**Go**” button. You can refine your search by selecting the **Type** of content, **Topic**, **Language**, **Region** and **Country**.



- c. If you'd like to navigate to another regional center's GlobalNET page, scroll down to the bottom of the page. In the center of the banner, under **GlobalNET**, click on the drop-down menu that says “**GlobalNET Partners**” and click on an organization.



- i. Alternatively, you can click on the blue button that says “**GlobalNET Partners.**” You'll be redirected to a more comprehensive list of organizations on GlobalNET.



### ABOUT NESAS

When the Department of Defense recognized the need for an organization to serve and support the challenging region that extends from North Africa, across the Arabian Peninsula and into South Asia, the time had come for the birth of the Near East South Asia Center for Strategic Studies...NESAS.

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**GlobalNET**

GlobalNET represents a network of organizations and their representative members who are working to foster national and international collaboration as well as to maintain relationships, and strengthen partner capacity.

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These are the GlobalNET partners

GlobalNET Partners

GlobalNET Partners

Africa Center for Strategic Studies

Daniel K. Inouye Asia-Pacific Center for Security Studies

### GLOBALNET SUPPORT

[Frequently Asked Questions](#)  
[Help Desk](#)  
[How to use GlobalNET](#)  
[Privacy Policy](#)  
[Terms of Use](#)

[Select Language](#)

## GLOBALNET PARTNERS

<p><b>Africa Center for Strategic Studies</b></p>	<p>As many African security challenges are nontraditional and societally based, the Africa Center engages with a wide range of security sector actors—civilian, uniformed, and civil society—with the aim of enhancing citizen security by strengthening the effectiveness and accountability of African security sector institutions.</p>	<p><b>4,422 MEMBERS</b></p>
<p><b>Daniel K. Inouye Asia-Pacific Center for Security Studies</b></p>	<p>The Daniel K. Inouye Asia-Pacific Center for Security Studies (DKI APCSS) is a U.S. Department of Defense institute that addresses regional and global security issues, inviting military and civilian representatives of the United States and Asia-Pacific nations to its comprehensive program of executive education and workshops, both in Hawaii and throughout the Asia-Pacific region.</p>	<p><b>13,554 MEMBERS</b></p>

## 8. How to Get GlobalNET Help

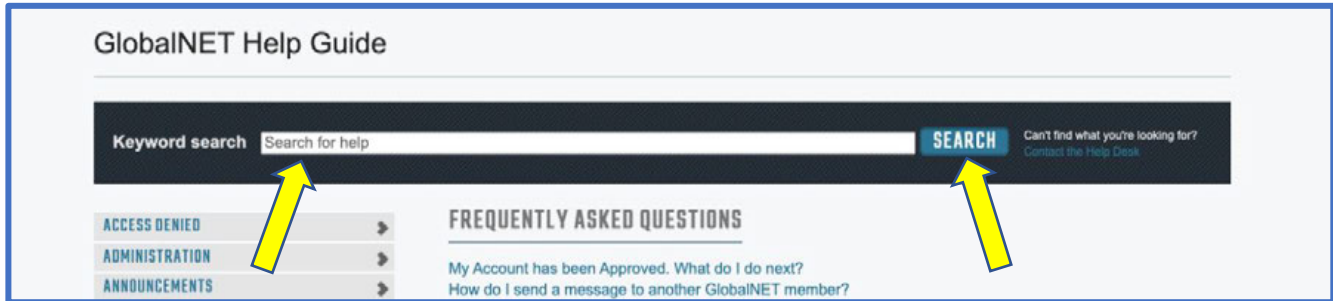
If you need help using or navigating GlobalNET, there are several resources available to you. Follow these instructions to get help.

**Step 1:** Click on the “**Help**” button in the upper right-hand corner of the page. On the **Help** page, you’ll find a list of frequently asked questions about how to use or navigate GlobalNET.

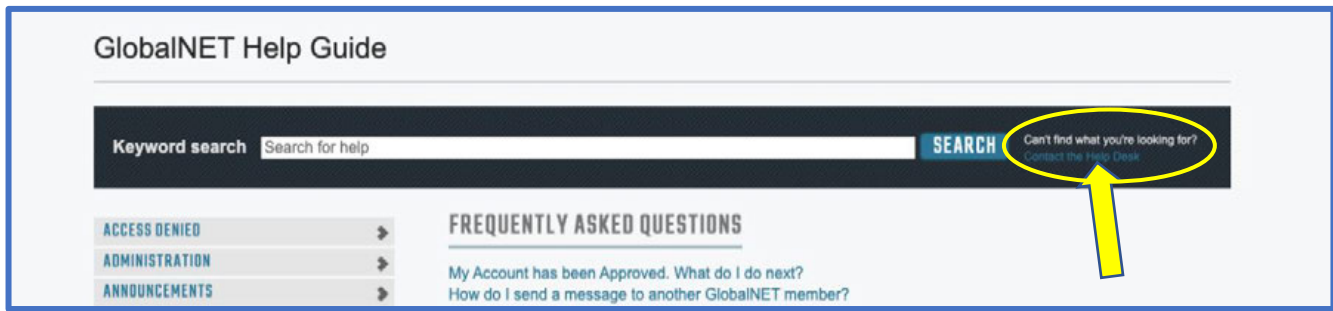




- a. If you don't see your question listed, you can type it into the **"Keyword search"** box and click on the **"Search"** button.



- b. If you can't find the answer to your question, you can submit a help desk ticket by clicking on the **"Contact the Help Desk"** button to the right of the **"Search"** button.



- c. Complete the form. When you've entered all necessary information, click on the **"Save"** button at the bottom of the page.

**Create Help Desk Ticket**

You should be logged in to GlobalNET before submitting this form if possible. Otherwise, you'll need to manually enter your contact information so that we can contact you.

**FORGOT PASSWORD?**

♥ Personal Info \*

**First Name \***

**Family Name \***

**Email \***

**Step 2:** You can always visit the [GlobalNET Guide page](#) on our website.

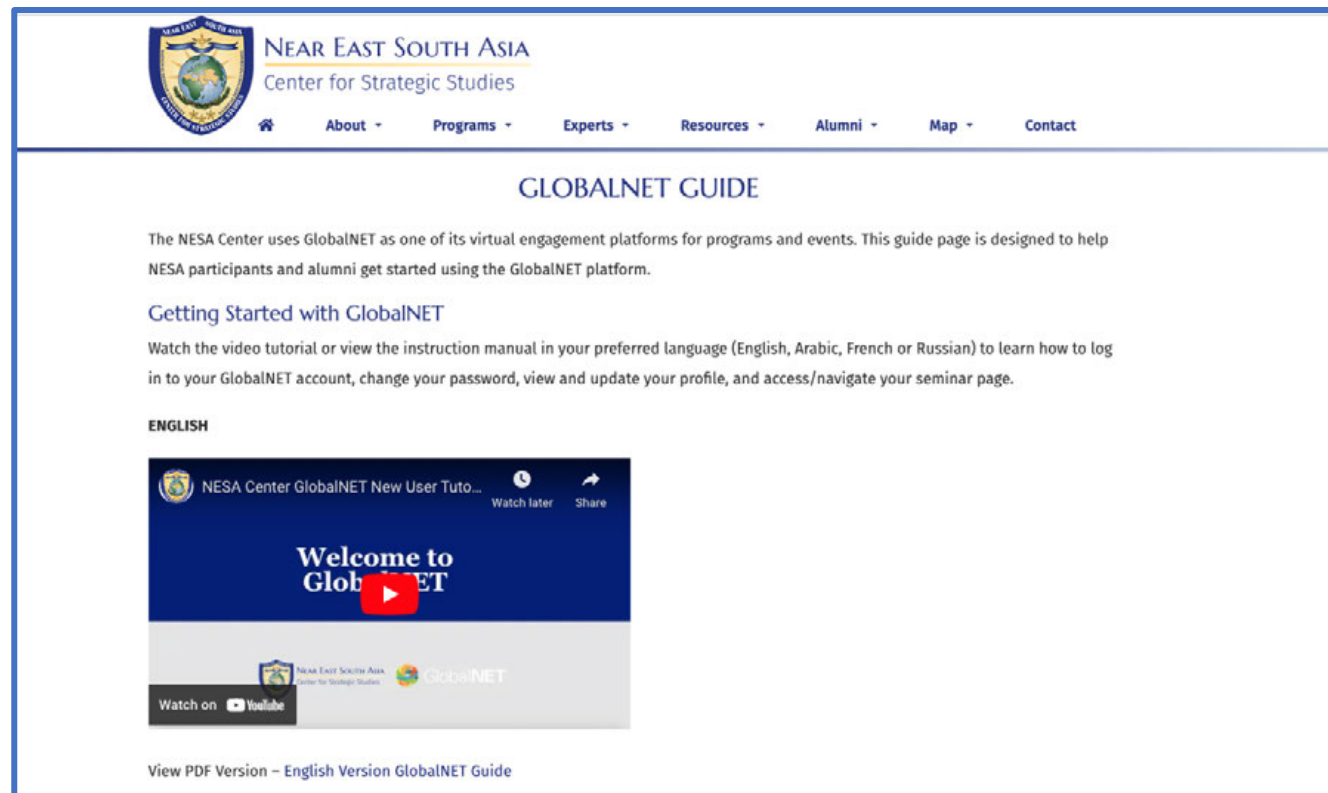
- a. You can find it on GlobalNET by clicking on **"NESA GlobalNET Guide"** under the **Alumni** tab at the top of the page.



- b. You can also find it by clicking on the “**GlobalNET Support**” link under “**Recommended Links**” on your seminar page.



- c. The GlobalNET Guide page includes this guide as well as a video tutorial. The guide and video tutorial are available in English, Arabic, Russian and French.



You can also reach out to us directly at [admin@nesa-center.org](mailto:admin@nesa-center.org) with any questions.